



Manager, Cloud Infrastructure & Operations

The Company:

OrganaBio is a Miami-based CDMO that manufactures clinical (cGMP) grade cells for cancer immunotherapy and regenerative medicine drug developers. OrganaBio's vision is to accelerate the development of these drugs by giving developers access to (i) fresh and scalable tissue supplies; (ii) cell isolation, purification, expansion, and characterization services; (iii) process development services; and (iv) clinical grade manufacturing services. At OrganaBio, we empower our customers' people, process, and products on their journey to commercialization. Our team is comprised of highly motivated individuals who thrive in a fast-paced environment and are adept (and like) to deal with different tasks within a work week. Medical, dental, vision and 401(k) benefits are included with full-time posted positions.

The Role:

OrganaBio is seeking an innovative leader who help develop and position our technology and services to meet the demands of a rapidly growing CDMO company. The successful candidate will be a key enabler of our mission in pursuit of new therapeutics for patients with unmet medical needs. This leader will bring experience in a growth-mode organization that will be instrumental in helping shape our technical operations to scale with our customers' needs. The role is highly collaborative and will interface with clinical leaders, scientists, business leads and outside vendors to ensure that the company's technology needs are planned for and met.

Primary Job Responsibilities:

- Enhance our cloud-first strategy and operations for a growing CDMO, preparing the company to support a multi-site/multi-tenant cell therapy manufacturing environment.
- Lead strategy and implementation of enterprise IT projects to support cGMP, supply-chain operations, and G&A functions.
- Build and manage a multi-disciplinary team that is focused on defining and delivering IT services, infrastructure strategy, architecture, and processes.
- Oversee and manage the deployment, monitoring and maintenance of all end-user deployed devices, on-prem equipment and cloud infrastructure.
- Manage vendors, consultants and overall budget for IT infrastructure and operations.
- Design, gather, and analyze metrics to drive improvements across all IT processes and deliver excellent customer service.
- Be a strategic technical partner with all department heads to ensure IT needs are met.
- Work closely with the cGMP manufacturing teams to evolve and build infrastructure to support operations and collection of lab data.
- Implement a robust business continuity and disaster recovery strategy to ensure systems can meet capacity requirements and Service Level Agreements, including Availability, Return to Operations (RTO) and Recovery Point Objectives (RPO)
- Support external audits and inspections, as required
- Monitor performance of information technology systems to determine cost and productivity levels, and to make recommendations for improving the IT infrastructure
- Support the implementation of an information security program and user security awareness training.
- Develop and document department policies, procedures, and best practices



Primary Job Requirements:

- Undergraduate degree in Computer Science or other IT-related degree; equivalent experience will be considered
- Minimum ten+ years of related IT experience
- Experience or desire to serve in a leadership role and manage an IT team
- Ability and orientation to be a hands-on leader, able to develop company IT strategy and directly lead and work on implementation projects
- Experience handling implementation, training, and support for business integration/ERP systems such as NetSuite, Oracle, SAP or Dynamics
- Experience with enterprise-class cloud infrastructure and systems particularly Microsoft Azure
- Experience with Secure Service Edge (SSE) or Secure Access Service Edge (SASE) solutions a plus
- Able to effectively communicate with all levels within the organization, including vendors and their representatives
- Experience in process optimization, process characterization, process and product validation, equipment validation and SOP authoring
- Comfortable in a fast-paced, collaborative, small company environment, working with minimal direction and able to adjust workload based upon changing priorities
- IT operations in a cell therapy manufacturing environment is preferred
- Demonstrated ability to teach and share knowledge in a clear and concise manner
- Some travel will be required to manage and support other site locations in other states

Qualified applicants should send cover letter and resume to [Giovani Potesta, \[giovani@organabio.com\]\(mailto:giovani@organabio.com\)](mailto:giovani@organabio.com)

Successful applicants for positions must be fully vaccinated against COVID-19 as a condition of employment.

OrganaBio is an Equal Employment Opportunity employer. OrganaBio prohibits any form of unlawful harassment or discrimination against applicants for employment or employees on the basis of any legally protected status entitled to protection under federal, state, or local law.

DISABILITY ACCOMMODATION FOR EMPLOYMENT APPLICATIONS

OrganaBio is committed to providing reasonable accommodations to enable applicants with disabilities to have equal opportunity to search for a job opening or apply for a position. Any applicant requiring assistance with our career opportunities website or who needs an accommodation due to a disability, should send an e-mail to careers@organabio.com. This email address is not for general employment inquiries or correspondence. We may only respond to those requests that are related to the accessibility of the online application system due to a disability.